

Non-Refundable Payment Policy for Certification Exams and Training Materials

Please read this policy carefully before making any purchases related to certification exams, course materials, or training programs offered by AGILE-HRP® – The Global Institute for Leadership, Human Resources and Project Excellence.

As a premier provider of leadership, human resources, and project management certifications, AGILE-HRP® delivers digital and service-based learning products, including (but not limited to): online certification exams, downloadable and digital study materials, practice assessments, virtual learning portals, and proprietary instructional content.

Due to the immediate access and consumable nature of these services, all payments made for exams, courses, and study materials are final and non-refundable. This policy is designed to uphold the integrity of AGILE-HRP®'s certification process, safeguard our intellectual property, and ensure the sustainability of our digital learning infrastructure.

By proceeding with payment, you acknowledge and agree that:

- You have reviewed and confirmed all certification or course details prior to payment.
- You understand that once access to digital materials, training content, or exam portals is granted, the service is considered delivered.
- No refunds, full or partial, will be issued under any circumstances, including but not limited to:
 - Change of mind or preference
 - Inability to complete the course or exam
 - Scheduling or technical incompatibility
 - Misinterpretation of course or certification requirements

For any questions or clarifications **before payment**, please contact **info@agilehrp.org** or call us at **+1 (803) 200-1038**. We strongly encourage all candidates to review program details, certification requirements, and technology specifications carefully prior to making payment.

AGILE-HRP® reserves the right to revise or update this policy at any time. All amendments will be reflected on this page.

Accept.

Decline.